



State of California • Arnold Schwarzenegger, Governor  
State and Consumer Services Agency  
**DEPARTMENT OF GENERAL SERVICES**  
**Telecommunications Division**

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9-1-1 Office Notice 08-04

March 5, 2008

EXPIRATION: When superseded or rescinded

**TO: 9-1-1 COUNTY COORDINATORS**

**SUBJECT: NEW WIRELESS E9-1-1 BUFFER ROUTING REQUIREMENT**

Please read the attached memos to the Wireless Service Providers and state wide public safety answering points (PSAPs) regarding buffer routing. Buffer routing is now a part of wireless coordination and has been added to the duties of the County Coordinator. This activity is reimbursable by the California 9-1-1 Emergency Communications Office (9-1-1 Office) in accordance with Chapter III of the State of California 9-1-1 Operations Manual.

You are invited to join a conference call scheduled for Friday, March 14 at 11 a.m. (conference bridge 916-262-3207 and 916-262-3211) to obtain further details and to get answers to questions you may have. In the interim, please contact Ella Sotelo at (626) 330-6437 or [Ella911@earthlink.net](mailto:Ella911@earthlink.net) should you have questions that need immediate answers prior to the March 14 conference call.

As has become evident over the last few years, the responsibilities of the County Coordinator are changing and becoming more complex. Thank you for your flexibility, dedication, and continued support.

DAPHNE RHOE, ENP  
Chief, California 9-1-1 Emergency Communications Office

DR:ja

Attachments